

Starting tomorrow, the Citizen's Information Office (OAC) will open for the office's standard hours of operation, 9.00am to 2.00pm from Monday to Friday, and 4.00pm to 6.00pm on Thursday afternoons. In light of Covid-19 safety protocol, the OAC will receive visits exclusively by appointment, which islanders are encouraged to scheduled by calling 687 209 618. Information is also available online on the OVAC portal.

The Consell encourages islanders to forgo in-person visits to the OAC by completing business online. Staff are available at 971 321 087 to answer any questions related to online services.

OAC visitors will have three stations, each fitted with a protective screen. An individual will verify at the door that visitors have an appointment, wear a mask, use hand sanitiser and do not display Covid-19 symptoms. No more than three islanders can be in the office at a time, and appointments are being staggered. Confirmation of appointment time will be sent on completion of the scheduling process. As a measure of hygiene, furniture has also been removed from the waiting area.

**27 May 2020**
**Department of Communications**
**Consell de Formentera**